



Press release

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Ikano Bank builds Nordic customer centre in Malmö

Ikano Bank intends to establish a Nordic customer service centre in Malmö. The initiative is part of Ikano Bank's growth plans. The goal is to give customers a continued service of the highest standards in all Nordic languages, while building a more flexible and efficient organisation.

The change affects a total of about 230 co-workers, mainly those working in customer service in Älmhult and Sundbyberg in Sweden, Asker in Norway and Glostrup in Denmark. All employees involved will be offered jobs at Ikano Bank in Malmö.

- All affected co-workers will be asked to join us. I hope that as many as possible choose to do so, but realise of course that some cannot, says Stefan Nyrinder, Managing Director of Ikano Bank. We will support those who can't join us in Malmö in the best possible way through this transition.

Ikano Bank will continue to focus on growth with strong local branches in all countries where the bank is operating. Today the bank has operations in Sweden, Norway, Denmark, Finland, Germany, Poland and the UK.

- To be present in and understand the various markets is important for us in order to develop the bank, explains Stefan Nyrinder.

The process of establishing the new organisation will start in the autumn with the aim to be completed in June next year.

- Having one common customer centre for the Nordic markets makes us both more efficient and flexible while helping to support our focus on profitable growth in the coming years, says Stefan Nyrinder.

For more information, please contact

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